Lark Ellen Village

1350 E. San Bernardino Rd., West Covina, CA 91791 Phone: (626) 732-3939 TTY: (800) 855-7100

APPLICATION INSTRUCTIONS

Dear Applicant:

Thank you for your interest in Lark Ellen Village, a 122-unit, age-restricted and non-age-restricted, Tax Credit apartment community, located in West Covina, California. The property offers 88 one- and two-bedroom units for applicants 62 and over.

Our general waiting list is open. This property accepts Housing Choice (Section 8) and VASH vouchers.

This packet provides important information about the property and how to apply. Please read this information carefully.

Please complete the attached application in its <u>entirety</u>. Please do not submit copies of SS cards, personal ID, licenses, or any financial or personal documents at this time. Upon request, application materials will be made available in a format that meets the needs of an applicant with disabilities.

Be sure to check your application for accuracy. You will not be able to change your application information (except for contact information) after the application is submitted. If your contact information changes (e.g., address, phone number, email, etc.), please notify us by mailing the updated information to the above address using your name as it appears on your previously submitted application.

Completing the Application

- Use BLACK INK to complete the application.
- Complete all the information no blanks. Incomplete applications will be returned for additional information.
- Do not use white out. White out corrections are not accepted. To make corrections, make one (1) line through any mistakes and initial any changes.

If you pick up or download an application, please fill out the application and then submit your completed application in person or by mail to:

Download and Print: https://www.tsahousing.com/property/larkellenvillage

In Person or By Mail: Lark Ellen Village

Attn: Manager's Office 1350 E. San Bernardino Rd. West Covina, CA 91791

Applications that meet the preliminary screening requirements will be entered into our waiting list. Applications will be processed on a first come first served basis and in the order they are received.

We hope that you will have the opportunity to make Lark Ellen Village your home. If you have any questions or concerns, please contact the management office at (626) 732-3939.

Sincerely,

Lark Ellen Village Management





Rental Application - Age Restricted

Lark Ellen Village

1350 E. San Bernardino Rd., West Covina, CA 91791

Phone: (626) 732-3939 TTY: (800) 855-7100

Email: larkellen@tsaproperties.com



INSTRUCTIONS

Please complete ALL sections of this application. Please do not leave any questions blank or use White Out. ALL adult household members (18 and over) must sign the application. If the property has an age restriction, the household must age qualify at the time of application. Screening criteria available upon request. Please do not submit multiple applications.

OCCUPANCY LIMITS

To qualify for each of the unit sizes, please note the minimum and maximum occupancy guidelines. See the Tenant Selection Plan for additional information regarding occupancy guidelines. Please check the bedroom size requested.

	Age-I	Restricted: 6	<u>2+</u>			
	☐ 1 Bedroom ☐ 2 Bedroom	<u>.</u> .	Maximum 3 people 5 people			
	REASONABLE ACC	OMMODATIO	N INFORMATI	ON		
Lark Ellen Village has accessible units by contacting the managem				s may inquire about	features of	these
1. Do you require that your apart	rtment be designed for th	ne disabled/m	obility impaired	?	☐ Yes	□ No
Please check if applies:Please explain the requir	ed modification needed:	☐ Mobility		☐ Vision		Hearing
A physical changeAn accessible a	es (reasonable accommo ge to their apartment or	shared areas	in the building (reasonable modifica	ition)	
If you or anyone in your household has a disability and needs any of these things to live at Lark Ellen Village and use our services, please contact the management staff to fill out a 'Reasonable Accommodation or Modification Form.'						
Will you, or any ADULT hous required)	enoid member, require a	a live-in aide?	(3 rd party verific	cation will be	☐ Yes	□ No
Name of Attendant:		Rela	ationship (if any):		
	HOUSEHO	OLD INFORM	ATION			
List <u>ALL</u> household members that any household member that is un include your own name. Failure to	der the age of 18 and w	ill reside in the	e household 50	% of the time or mor	e. Be sure	to
Last Name		tionship HOH	Optional M/F	SSN	Birtho MM/DD/	

2. 3.

	rk Ellen Village		THOMA	S SAFRAN &	ASSOCIA	ΓES
Lui		NT CONTACT INFORMAT	ION (Required)			
1.				☐ Other		
Pro	ovide the information below for all ADULT		e follow the applicar	nt order as it is li	sted on pag	ge 1
	der Household Information.					_
	plicant 1 Email:	Home Phone:		Cell Phone:		
	plicant 2 Email:	Home Phone:		Cell Phone:		
	plicant 3 Email:	Home Phone:		Cell Phone:		
Ap	plicant 4 Email:	Home Phone:		Cell Phone:		
Ap	plicant 5 Email:	Home Phone:		Cell Phone:		
2.	List any Case Worker or Agency that you Agency Name:		would like us to be a Case Worker Name			
	Agency/Case Worker Phone:					
	0	THER HOUSEHOLD INFO	RMATION			
					<u>Yes</u>	<u>No</u>
1	Are you currently separated or estranged	d from your spouse?				
2	Do you expect any additions to the house	ehold within the next 12 mor	nths?			
	Name & Relationship:					
3	Is there anyone living with you now who	would not be living with you	at this property?			
	Name & Relationship:	,	,			
4	Are there any absent household member	rs who under normal conditi	ons would live with v	vou?		
	Explanation:				_	_
5	Do you or any household members own	a car?				П
·	•	(Nui	mber of cars)			
6	Do you or any household members have					П
U	If yes, how many pets?	•	mber of pets)		Ш	Ш
Dia	ase list all locations you have lived in the	HISTORY AND HOUSING		roop If addition	al angga ig	
	uired, use the back of this page.	iast FIVE (5) years starting	WILLI CORREINT auu	1655. II addition	ai space is	
	Surrent Landlord's Name/Address	Your Address	Own/Rent		Dates	
<u> </u>			·	•		
	Name:		Own	□ From:		
			Rent			
	Phone:		Homeless			
Pı	revious Landlord's Name/Address	Your Address	Own/Rent		<u>Dates</u>	
	Name:					
	A dalas as a			□ To:		
			Hamalaga			
	Phone:					
1	What is your current monthly rent?	\$	month			
2	Why do you intend to vacate your curren	t residence?				
3	What is the size of your current residence					
		(Please	indicate "0" for a stu	dio or bachelor	unit)	



PROPERTY PREFERENCES AND SCREENING

1.	☐ Please check here if you are currently displaced by governmental action or if your dwelling has been des result of a disaster formally recognized pursuant to federal disaster relief laws. (Third-party verification will be	•	
2.	☐ Please check here if you are currently displaced by redevelopment activities of the City of West Covina (the implementation of the Redevelopment Plan. (Third-party verification will be required).	Agency) in
3.	☐ Please check here if you are a refugee that has been displaced by involuntary or coerced movement awa home within the last 2 years. (Third-party verification will be required).	ay from	your
4.	Is any member of your household disabled according to the Fair Housing Act definition for handicap (disabili a. A physical or mental impairment which substantially limits one or more major life activities; a record impairment or being regarding as having such an impairment. For a definition of "physical or mental and other terms, please see 24 CFR 100.201 b. Handicap does not include current, illegal use of or addiction to a controlled substance. c. An individual shall not be considered to have a handicap solely because that individual is a transger Yes \[\sum No \text{Do not wish to disclose} \]	of such impairn	nent
5.	Lark Ellen Village is a non-smoking property. Each applicant 18+ must initial below to acknowledge that you smoking will <u>not</u> be permitted throughout the property up to the property line.	unders	tand
	Initials HOH Initials Initials Initials Initials		
	HOUSEHOLD BACKGROUND INFORMATION		
1.	Have you, or anyone else named on this application, filed for bankruptcy? Explanation:	<u>Yes</u> □	<u>No</u> □
2.	Have you, or anyone else named on this application, been convicted of a felony within the last 7 years? Explanation:		
3.	Have you or anyone else named on this application been evicted from a rental unit of any type including an apartment, home, mobile home or trailer? Explanation:		
4.	Have you or anyone else named on this application been convicted of drug/paraphernalia use, possession, or distribution? Explanation:		
5.	Do you currently have Section 8 rental assistance or are you expecting a Voucher? (Examples include:	П	
	Housing Choice Voucher, Section 8 Voucher, HUD-VASH, etc.) Expected Date: Name of Agency: Contact Person:	- -	
6.	Housing Choice Voucher, Section 8 Voucher, HUD-VASH, etc.) Expected Date: Name of Agency:	- - on ques	stion

Under California Government Code 12955(o), applicants *with a government rent subsidy* have the *option*, at the applicant's discretion, to provide lawful, verifiable alternative evidence of the applicant's reasonable ability to pay the portion of the rent to be paid by the tenant. Such evidence may include but is not limited to: proof of government benefits payments, pay records, and/or bank statements. If any eligible applicant elects to submit such alternative evidence, Landlord will consider that alternative evidence instead of the applicant's credit history when evaluating their ability to pay rent at the property.

Option 1: Full Credit Screening: I/We authorize the Landlord to run standard credit screening, which may include, but is not limited to, credit reports, unlawful detainer (eviction) reports, bad check searches, social security number verification and fraud warnings. I/We understand that I/we have a right to request a copy of that report, as indicated on the property application and the Investigative Consumer Reporting Agencies Act disclosure I sign.

Option 2: Alternative Documents: I/We elect the option of providing proof of "ability to pay" in lieu of reliance on my individual credit history in assessing my rental application. I/We authorize the Landlord to obtain alternative information which may include reports regarding unlawful detainer (eviction) reports, social security number verification, criminal history, previous tenant payment history, employment history, and income source documentation. Applicant will be required to provide alternative documentation within five (5) business days of eligibility interview. Additional time may be requested if reasonable under the circumstances. Note: Property program may require income and asset information in addition to the above based on program requirements.

Each ADULT applicant must select an option below and sign and date.

Do NOT select more than one option per adult.

	Applicant Name		Option 1:	Full Credit Screening	Optio	n 2: Alternat	ive Documents	
	1			☐ Option 1	1: Full Credit Screening	□Ор	tion 2: Alterna	ative Documents
	2			☐ Option 1	1: Full Credit Screening	□Ор	tion 2: Alterna	ative Documents
	3			☐ Option 1	1: Full Credit Screening	□Ор	tion 2: Alterna	ative Documents
	4			☐ Option 1	1: Full Credit Screening	☐ Op	tion 2: Alterna	ative Documents
	5			☐ Option 1	1: Full Credit Screening	□Ор	tion 2: Alterna	ative Documents
								_
Applicant 1 Signature D			e Da	te	Applicant 2 Sig	nature		Date
۸nr	licant 2 Ciar	otur	Da	t o	Applicant 4 Sig	ın oturo		Date
Applicant 3 Signature D			; Da	le	Applicant 4 Sig	mature		Date
App	olicant 5 Sigr	ature	Da	te				
				EFFECTIVI	E COMMUNICATION			
6. H	How did you h	ear a	bout this property?					
□В	anner		☐ Flyer		□ LAHD Registry		☐ Walk	-Ву
\Box C	C.E.S.		☐ Friend/Fa	mily	□ Newspaper		☐ Othe	r
\Box C	Comm. Center		□ Internet/C	nline	☐ TSAHousing.co	m		
7. Please notify the management office if you need application assistance such as large type font, information by audio tape, computer disk, Braille and/or a language other than English. Best efforts will be made to accommodate such								
	ape, compute	i uisn	, Dianic analor a lang					
	ape, compute equests.	i uisk	, braile analor a lang		·			
r	equests.	uisk	_	_	(Cantonese) 广东话		(Mandarin)	普通 话
r I			, Бrailic allayor a lang عربی (Arabic) عربی (Russian) русский		-		(Mandarin) (Tagalog) T	



RACE AND ETHNICITY

We are required to adhere to Federal Fair Housing laws and to encourage a balanced resident population at Lark Ellen Village. This housing is offered without regard to race, color, religion, sex, gender, gender identity and expression, familial status, national origin, citizenship status, immigrant status, primary language, marital status, ancestry, age, sexual orientation, disability, source of income (including receipt of Section 8 and other similar vouchers), genetic information, military or veteran status, arbitrary characteristics, or any other basis currently or subsequently prohibited by law. As such, we appreciate your checking the appropriate boxes below regarding your race/ethnicity. You are not obligated to provide this information. If you choose not to disclose, please indicate below.

Eth	nnic Categories (Select One)	Racial Categories (Select	one or more)		
	Not-Hispanic	☐ American Indian/Alaska	Native		
	Hispanic (select sub-category)	☐ Asian (select sub-categorial	ory)		
	☐ Puerto Rican	☐ Asian Indian	☐ Korean		
	□ Cuban	☐ Japanese	☐ Filipino		
	☐ Mexican, Mexican American, Chicano/a	☐ Other Asian	☐ Vietnamese		
	☐ Another Hispanic, Latino/a or Spanish Origin	☐ Chinese			
	Decline to Disclose	☐ Black/African American			
		☐ Native Hawaiian/Other F	Pacific Islander (select sub	-catego	ry)
		☐ Native Hawaiian	☐ Guamanian or Chamo	rro	• /
		☐ Samoan	☐ Other Pacific Islander		
		☐ White			
		☐ Other			
		☐ Decline to Disclose			
	FULL-TIME STUDENT INFORMATION				
Th	s apartment is governed by Federal and/or State Housi	ng Program(s) that restrict fu	II-time students. We mus	determ	ine
	ur household student status prior to eligibility and, if suc				
	Insure of Full-Time status, inquire with academic in	stitution for determination	of "Full-Time" prior to co	ompleti	ng
tne	e following section.				
		" ' \ " D	1. T ' 01 1 10	<u>Yes</u>	<u>No</u>
1.	Are you or any member of your household above (incl	• , ,			
2.	Are you or any member of your household above (incl	,	-Time Student?		
3.	Does the entire household consist of people who are	-	dant ar ware a full time		
4.	Does the entire household consist of people who are a student for 5 months or more in the current calendar y		dent or were a full-time		
5.	Do you or any member of your household above (inclustudent?	uding minors) anticipate beco	ming a Full-Time		
	If Yes to any of the previou	s auestions, complete the f	ollowing:		
	, ,		. .	<u>Yes</u>	<u>No</u>
6.	Is anyone in your household receiving assistance und CalWorks – not SSA/SSI)?	er Title IV of the Social Secui	ity Act (AFDC, TANF,		
7.	Is anyone in your household enrolled in a job training Partnership Act (JTPA), Workforce Investment Act (W				
Q	government program? Is anyone in your household married and filing (or are	ontitled to file) a joint tax retu	urn? (plaasa provida a		
0.	is anyone in your nousehold married and filling (or are	entitied to file) a joint tax rett			
	copy of marriage certificate or tax return)	, •		_	
9.	copy of marriage certificate or tax return) Is anyone in your household a single parent with a dechild(ren) are dependents of another individual?	, •			
	Is anyone in your household a single parent with a de	pendent child(ren) and neithe	r of you or your		



INCOME INFORMATION

Income is counted for anyone 18 or older (unless legally emancipated). However, if the income is unearned income such as a grant or benefit, it is counted for all household members including minors. Answer the questions in this section to provide the source(s) of all household income. Include all income anticipated for the next 12 months. (Use the back of this form if you need more space.)

Do	YOU or ANYONE in your hous	sehold receive OR expect to rece	ive income from:	YES	NO
1.		es, or self-employment? (Include ceived in cash. Use an additional p	overtime, tips, bonuses, page to add additional employment		
	Household Member	Name of Company	Amount / Month \$ \$		
2.	Social Security, SSI or any ot Household Member	her payments from the Social Se SSA / SSI / SSDI?	Amount / Month		
3.	Pension, retirement benefit or distributions, employee pens Household Member	r annuities? (Examples includes: ions, etc.) Type of Pension / Annuity	Amount / Month		
4.		m anyone outside of the househ paying any of your bills, utilities, gro Name of Person Supplementing Income	•		
5.	(whether or not it is received), p or workers' compensation, publ payments from any type of settl				
6.	Do you, or any other household months? Household Member	old member, expect any changes Explanation	to your income in the next 12 Amount / Month (if applicable) \$		
7.	As needed, please provide no	otes on any other income here:	Ψ		



ASSET INFORMATION

Include all assets held and **the income derived** from the asset. INCLUDE ALL ASSETS HELD BY ALL HOUSEHOLD MEMBERS <u>INCLUDING MINORS</u>. Answer the questions in this section to provide the source(s) of all household assets. **(Use the back of this form if you need more space.)**

Do YOU or ANYONE in your household have:

1.	• • • •	Express Cards, CDs, Money	•	_		YES	<u>NO</u> □
	Household Member	Account Type	Institut	ion 	Last 4 of	Accour	nt
2.	Cash on hand? This is cash	 .					
	Household Member \$ \$	Cash on Hand					
i.	(This includes your personal commercial property.)	residence, mobile homes, vaca		, vacation homes	•		
	Household Member		\$	Value			
.	Funds held in a payment se	ervice account, such as Venr	no, PayPal, Ca	ashApp, Skrill, e	etc.?		
	Household Member	Source	\$	Value			
j.	Crypto Currency such as B	Bitcoin, Litecoin, Ethereum, e				П	П
	Household Member	Туре	\$	Value		_	
5.	of asset, value of asset, and	types not listed? Include name any interest or income from the rs, antiques, Stocks, bonds or ex, etc.)	e asset.(i.e. Pai	intings, coin or st	tamp		
	Household Member	Type	\$	Value			
7.	Have you disposed of an a estate, etc.)	sset in the last two years? (E	\$ Ex.: Cash over	\$1000, a home,	other real		
	Household Member	Type of Other Incom	ne \$	Amount / Mo	onth		
)	As needed, please provide	notes on any other assets he	Ψ				



		CON	MMUNITY INTERES	T		
a e T	partment community will vigorously ngage in any drug-related activity, hese activities are a material violanember 18+ initials below.	y enforce a dru including the n	ig and crime free en nanufacture, sale, d	vironment. You a stribution, use, o	and your guests agr r possession of illeg	ee not to jal drugs.
	Initials HOH	Initials	Initials	Initials	Initials	
		SIG	NATURE CLAUSE			
the ar Villag histor the al mislea agree I unde Villag I unde applic I auth	notification by landlord of applicat mount required by landlord. I will be to obtain any such credit reports y as it deems necessary to verify a pove property until I sign a rental a ading or incomplete information materials are express or implied betweer erstand that management is relying the I certify that all information and erstand that providing false or mislication. I also understand that such provide and consent to have manage allity for occupancy. I will provide a	ne issued a Recomplete issued a Recomplete issued a Recomplete information is greement and ay be grounds in the parties. If you have answers to the eading information may recomplete is action may recomplete is a Recomplete	ceipt for Application orts and/or criminal set forth in this application submit a security defor denial of tenancy nation to prove my he above questions a stion or making false sult in criminal penale information contain	Fee upon payme reports, and verification. I understate posit. I further upon a subsequent of the true and compostatements may lities.	ent which will author fication of rental and and that I will acquir nderstand that false eviction. There are relitity for housing at Lallete to the best of more begrounds for deniation for purposes of attion for purposes of the second secon	ize Lark Ellen I employment e no rights to e, fraudulent no other ark Ellen ny knowledge. ial of my f proving my
accor occup	unt numbers where applicable and pancy is contingent on meeting ma rements.	any other infor	mation required for	expediting this pr	rocess. I understand	that my
provid mode disclo	cordance with state and federal law ded on this application together with of living. I understand that I have besed above, and, upon written requ tigation and/or a written summary of All	h information a the right to disp lest, the right to of my rights un	as to my character, coute the accuracy of one complete and accuracy of a complete and accuracy of the complete and accuracy of the complete and accuracy.	general reputation information obta curate disclosure Reporting Act.	n, personal characte iined from the entitie	eristics, and es I have
Head	d of Household Signature	Date	Other Adu	ılt Signature	Dat	e
Othe	er Adult Signature	Date	Other Adu	ult Signature	Dat	e
Othe	er Adult Signature	Date				



CREDIT INFORMATION

Notice Regarding California Investigative Consumer Reporting Agencies Act:

For Office Use Only:
☐ Landlord does <u>not</u> intend to request an investigative consumer report regarding the Applicant.

Unless the box above is checked, pursuant to California Civil Code section 1786.16(a)(3), the Landlord intends to request an investigative consumer report in connection with the Applicant's application for housing. The investigative consumer report will be made concerning the Applicant's character, general reputation, personal characteristics, and mode of living. Among other things, the investigative consumer report may contain information concerning the Applicant's creditworthiness, any court judgments against the Applicant, and any criminal charges and/or convictions. Pursuant to California Civil Code section 1786.22, any files maintained on the Applicant by the investigative consumer reporting agency from which Landlord obtains the report shall be made available to you during normal business hours and upon reasonable notice, provided you furnish proper identification, as follows: (1) The Applicant may appear in person at the investigative consumer reporting agency below to request a copy of the Applicant's file; (2) the Applicant may make a written request for copies of the Applicant's files to be sent via certified mail to a designated addressee; or (3) the Applicant may make a written request for a summary of the file to be provided over the telephone. "Proper identification" includes documents such as a valid driver's license, social security account number, military identification card, and credit cards. If one of these forms of identification cannot be provided, the agency may ask for other forms of identification in accordance with California Civil Code section 1786.22(c). The investigative consumer reporting agency may charge a fee, not to exceed the actual copying costs, if the Applicant requests a copy of the Applicant's file. The agency is required to have personnel available to explain the Applicant's file to the Applicant, and the agency must explain to the Applicant any coded information appearing in the file. If the Applicant chooses to appear in person, the Applicant may choose to bring another person of his/her choice with him/her, provided that the accompanying person also bring proper identification with him/her. If the Applicant brings another person with him/her, the agency may require the Applicant to sign an authorization allowing the agency to discuss the Applicant's file in the presence of that other person.

The agency that will prepare the investigative consumer report on the Applicant is:

RentGrow 177 Huntington Avenue, Suite 1703 #74213, Boston, MA 02115 Name of Agency If you would like a copy of the report(s) that is/are prepared, please check the box below: □ I would like to receive a copy of the report(s) that is/are prepared.

Landlord agrees that Landlord, or Landlord's agent, will send the Applicant a copy of the report within three (3) business days of the date the report is provided to Landlord. The copy of the report will contain the name, address, and telephone number of the agency that issued the report and how to contact the agency.

If Landlord takes adverse action against Applicant, and the adverse action is based in whole or in part on the contents of the investigative consumer report, then, pursuant to California Civil Code section 1786.40(a), Landlord shall so advise Applicant and shall supply Applicant with the name and address of the agency that prepared the report on which Landlord's decision was based in whole or in part.



PLEASE SIGN BELOW TO AUTHORIZE A CREDIT REPORT, EVICTION REPORT, AND CRIMINAL BACKGROUND CHECK. Management will perform a credit and eviction history and may perform a criminal background check of all applicants as a part of the applicant screening criteria. Your application will not be considered unless you provide management with your consent to obtain a credit, eviction, and criminal background report on each adult household member.

Head of Household Signature	Date	Other Adult Signature	Date	
Other Adult Signature	Date	Other Adult Signature	Date	_
Other Adult Signature	Date			

All adult household members must sign below:

PLEASE MAIL COMPLETED APPLICATIONS TO:

Lark Ellen Village 1350 E San Bernardino Rd., #Manager's Office West Covina, CA 91791

For Management Use

Date & Time received by Management: ______ Received by: _____

WARNING: "Title 18, Section 1001 of the U.S. Code states that a person is guilty of a felony for knowingly and willingly
making false or fraudulent statements to any department of the United States Government. HUD and any owner (or any
employee of HUD or the owner) may be subject to penalties for unauthorized disclosures or improper use of information
collected based on the consent form. Use of the information collected based on this verification form is restricted to the
purposes cited above. Any person who knowingly or willingly requests, obtains or discloses any information under false
pretenses concerning an applicant or participant may be subject to a misdemeanor and fined not more than \$5,000. Any
applicant or participant affected by negligent disclosure of information may bring civil action for damages, and seek other
relief, as may be appropriate, against the officer or employee of HUD or the owner responsible for the unauthorized
disclosure or improper use. Penalty provisions for misusing the social security number are contained in the **Social Security
Act at 208 (a) (6), (7) and (8). Violation of these provisions are cited as violations of 42 U.S.C. 408 (a) (6), (7) and (8).**

Notice of Free Interpretation Services

English- Free Interpretation Services are available. Please ask for assistance in the office.

Spanish- Interpretación Servicios gratuitos están disponibles. Por favor pedir ayuda en la oficina.

Chinese (Traditional)- 免費的翻譯服務。請向辦公室提供援助。

Chinese (Simplified)- 免费的翻译服务。请向办公室提供援助。

Korean- 무료 통역 서비스를 사용할 수 있습니다. 사무실에서 도움을 요청하십시오.

Tagalog- Libreng Serbisyo Interpretasyon ay magagamit. Mangyaring humingi ng tulong sa opisina.

Vietnamese- Giải thích miễn phí Dịch vụ có sẵn. Xin hỏi trợ giúp trong văn phòng.

تتوفر خدمات الترجمة الفورية مجانا. من فضلك اطلب المساعدة في المكتب -Arabic

Hindi- फ्री व्याख्या सेवाएं उपलब्ध हैं। कार्यालय में सहायता के लिए कहें।

Portuguese- Gratuito Serviços de interpretação disponíveis. Por favor, peça ajuda no escritório.

Russian- Бесплатные услуги переводчика доступны. Пожалуйста, обратитесь за помощью в офисе.